## Process of an RV Inspection

At RV Guard Inspections, we want your inspection to give you all the details you need on the condition of your RV and to help you make good buying decisions. In order for that to happen, we try as best we can to follow this process which makes the experience for the buyer as easy as possible.

- 1. Send the inspector the details of the RV you wish to be inspected. Details should include:
  - a. Make and model number of RV
  - b. Year of RV
  - c. VIN number
- 2. Let the inspector know your time frame. Inspections are an all-day process. When an inspection is locked in, the inspector has blocked out the entire day for you.
- 3. We will send you the information on the inspection for your particular type of RV. You will receive by email the following:
  - a. Process of Inspection
  - b. Points of Inspection
  - c. Requirements for Set-up of Inspection
- 4. Once a date is agreed upon for the inspection, you will receive, for your signature, a contract for the inspection and an invoice that must be paid prior to the inspection. Once this is done, your inspection date is locked in.
- 5. On the day of the inspection, the RV should be set up and ready to go (with hook-ups already set up), just as if you were camping. The inspector needs to deal with just the inspection, not the hooking up of the RV. The inspector will not drive the RV. He will need to be free of distractions during the inspection. It is ideal if the buyer or seller are not present, except for letting the inspector in and locking up after.

These inspections take 7-10 hours average and are an all-day process. Any problems in the set-up or having to answer questions slow down the process and could make for a 12-14 hour day or an incomplete inspection.

- 6. Once your inspection is complete, you will receive the full report by email within 24 hours after the completion of the inspection. So, if your inspection is completed at 6pm, you should receive your report by 6pm the next day. The exception to this is Friday's. Then, you will receive your report on Monday.
- 7. Once you review your report, your inspector can have a phone conversation with you to answer any questions you might have. Keep in mind, that opinions are not given. The common question, "what would you do?" cannot be answered. The inspectors job is to tell you what he saw (either visually or by testing) and if there is a problem, to recommend that it be evaluated further by a qualified RV tech, shop or dealer.

We realize that there are always variables in each inspection, but this is the process which works best and gives you the most thorough and efficient inspection for your hard-earned money. We look forward to working with you.